



December 1, 2021

RE: myNEXUS® - NOA Update Effective 1/1/2022 for PDGM Providers

Dear Provider,

In accordance with CMS, effective **January 1st, 2022**, myNEXUS will implement the submission requirement of the **Notice of Admission (NOA)** claims and will no longer accept the Request for Anticipated Payment (RAP) claims for providers who are reimbursed per the Patient-Driven Groupings Model (PDGM).

The NOA will be expected within five (5) days of the start of care, and non-timely submissions will result in a payment reduction per CMS guidelines.

If your agency is already following these guidelines, this is strictly a reminder. If your agency is not currently following the process, you will be expected to update your process to mirror CMS' guidance, starting with dates of service January 1st, 2022 and beyond.

Additional information regarding this update can be found online at the following CMS link:
<https://www.cms.gov/files/document/mm12256.pdf>.

As a reminder, this is not applicable to providers who are reimbursed per the fee for service guidelines.

Please contact the myNEXUS Claims Department with any questions by phone at 833-241-0428 or by email at ClaimsCustomerService@myNEXUScare.com.

Sincerely,

myNEXUS® Provider Network
