



Dear Provider,

In accordance with CMS, Effective January 1, 2021, the following changes are being updated for the submission of RAP payment policies. If your agency is already following these guidelines, this is strictly a reminder. If your agency is not currently following the process, you will be expected to update your process to mirror CMS and myNEXUS, starting dates of service January 1, 2021 and beyond. Below are a few highlights of the upcoming changes and the CMS website link that references the changes and deeper details of the changes:

- The split-percentage payment would be lowered to zero (0) for all Home Health Agencies. However, all Home Health Agencies will be required to still submit a RAP at the beginning of each 30-day episode
- The initial visit must be within 60-day of the certification period
- A non-timely submission payment reduction when the Home Health Agency does not submit a RAP within five (5) calendar days from the start of care ("admission date" and "from date" on the claim will match the start date of care)

<https://www.cms.gov/files/document/mm11855.pdf>

Please contact the myNEXUS Claims Department with any questions by phone at 833-241-0428 or by email at ClaimsCustomerService@mynexuscare.com.

Sincerely,

Provider Network Service