



### PARTICIPATING PROVIDER CLAIM RECONSIDERATION REQUEST FORM

This form should be used if you would like a claim reconsidered. This is not a formal appeal. Unless otherwise stated in your agreement, the request must be submitted within 90 days from the payment date. If the request is filed after 90 days, please include your reason for not making this request earlier.

Please complete one request form for each claim you are submitting for reconsideration.

**Agency Contact Information :**

Requester: \_\_\_\_\_ Phone: \_\_\_\_\_ Date: \_\_\_\_\_  
Email Address: \_\_\_\_\_

**The following criteria MUST be completed**

Beneficiary Name: \_\_\_\_\_  
Medicare/Health Insurance Number: \_\_\_\_\_  
Original Claim Number: \_\_\_\_\_  
Date of Service: \_\_\_\_\_  
CPT/HCPCS Code: \_\_\_\_\_  
Name of claimant or representative: \_\_\_\_\_

**Request for clerical error reconsideration**

Reason for Reconsideration	Originally submitted as	Correction
Not a true duplicate		
Modifier omitted or submitted incorrectly		
Quantity billed submitted incorrectly		
Billed amount submitted incorrectly		
Other		

**Redetermination Request: Dissatisfaction with the original claim determination**

The reason I disagree with the initial determination is:

- The service was denied as a duplicate incorrectly
- The service was not overutilized
- Other

Additional Narrative:

Please submit the completed form and attachments via secure and encrypted email to:  
aetnareconsiderations@myNEXUScare.com