



December 17, 2019

RE: myNEXUS® Home Health Agency Provider – IMPORTANT NETWORK NOTICE

Dear Network Provider:

Thank you for participating in the myNEXUS Home Health Care network. We appreciate the service you provide to our delegated members and understand the important role you play in their continuum of care.

Effective January 1, 2020, myNEXUS has contracted with Anthem Blue Cross and Blue Shield to expand the partnership to provide delegated services for home health to their Group-sponsored Medicare Advantage members. Delegated services include Claims Payment, Provider Network, and Utilization Management.

The terms and conditions of your myNEXUS Participating Provider Agreement will remain intact. The only update being additional in-scope membership, under our current program with Anthem Blue Cross and Blue Shield. The following member prefixes will be in-scope upon the above effective date:

1. Kentucky: YAC, ZVZ
2. Ohio: AFH
3. Virginia: VAY

If you are servicing members prior to January 1, 2020, who will continue service past January 1, 2020, please contact myNEXUS for more information on the transition process. Otherwise, all dates of service January 1, 2020 and thereafter, will be billed to and authorized by myNEXUS.

For a full list of in-scope plans and other helpful resources, please visit www.myNEXUScare.com/Anthem. If you have any questions regarding this notice, or the upcoming changes, please contact a myNEXUS Provider Representative by e-mail at Provider_Network@myNEXUScare.com or by phone at 844-411-9622, option 6.

Thank you for your continued dedication to providing high quality services to the members we serve together.

Sincerely,

A handwritten signature in black ink that reads "Matt Chance". The signature is fluid and cursive.

Matt Chance
Chief Operating Officer