



April 3, 2017

RE: myNEXUS Home Health Agency Provider – IMPORTANT NETWORK INFORMATION

Dear Home Care Provider:

myNEXUS, a Nashville-based benefit management company, has contracted with Empire to provide delegated services for home health to their **Individual** Medicare Advantage members. Delegated services include Utilization Management and ultimately Claims Payment and Provider Network. Please note: group-sponsored Medicare Advantage members are not included in this initiative.

myNEXUS is an innovative, technology-driven care management company focused on serving and keeping clients in their home through intelligent, connected care. myNEXUS promotes wellness and independence by leveraging its digital health platform to help prevent adverse events while helping to ensure quality outcomes.

In the first half of 2017, Empire will delegate its provider network for home health services to myNEXUS. Upon completion of the delegation of provider network management, agencies not directly contracted with myNEXUS will be considered Out-Of-Network. Empire Individual Medicare Advantage members for your service area will be directed to a myNEXUS in-network home health care agency. If you would like to learn more about how to become a contracted provider with myNEXUS, please contact us using one of the options below:

- Visit Contracting Homepage at <https://www.mynexuscare.com/contracting/>
- Email Contracting at contracting@mynexuscare.com

You can find the frequently asked questions (FAQ) document attached and at the following link:
<https://www.mynexuscare.com/anthem/>

Sincerely,

A handwritten signature in black ink that reads "Jennifer Meko, MD".

Dr. Jennifer Meko
Senior Medical Director

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