

Registration Help

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Welcome

Welcome to the myNEXUS portal. The portal has been designed to enable you to easily create and submit authorization requests for home health services. But first you need to register. Registration is an easy process where we request some basic information in order to create a user account for you.

We'll ask you to provide basic information including your provider type or association, name and contact information. The image below shows the Registration page that is displayed after you click the Register link in the upper-right corner of the browser.

Starting the Registration Process

After you click the Registration link, the screen below is displayed. A pop-up window opens and provides general information about the registration process and a summary of the steps to complete the process. Review this information before starting to register.

The screenshot shows the myNEXUS Registration page. A pop-up window titled "TO REGISTER" is centered on the screen, providing a list of steps for registration. The background shows the registration form with fields for Provider Type, Provider Name, Username / Preferred Business Email, and User Preferred Business Fax. There is also a checkbox for "I'm not a robot" and a "Submit and Register" button. The footer contains links for About Us, Contact Us, Chat, Privacy Policy, and Terms of Use, along with contact information for myNEXUS services.

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Registration

Provider Type
Select Provider Type

Provider Name
Provider Name

Username / Preferred Business Email

User Preferred Business Fax

I agree to the

I'm not a robot

Submit and Register

TO REGISTER

- 1) Select a provider from the 'Select Provider Type' dropdown
- 2) Start entering the first few letters in 'Provider Name' textbox. This will start intellesense for the listbox.
- 3) Select a provider. When you do, a pop-up box will open up. Enter NPI and Tax ID numbers.
- 4) Fill out required fields bordered in red.
- 5) Choose 'Accept'
- 6) Check 'I'm not a robot' to run the CAPTCHA! I know it stinks, but its required.

Hit 'Submit and Register'

OK

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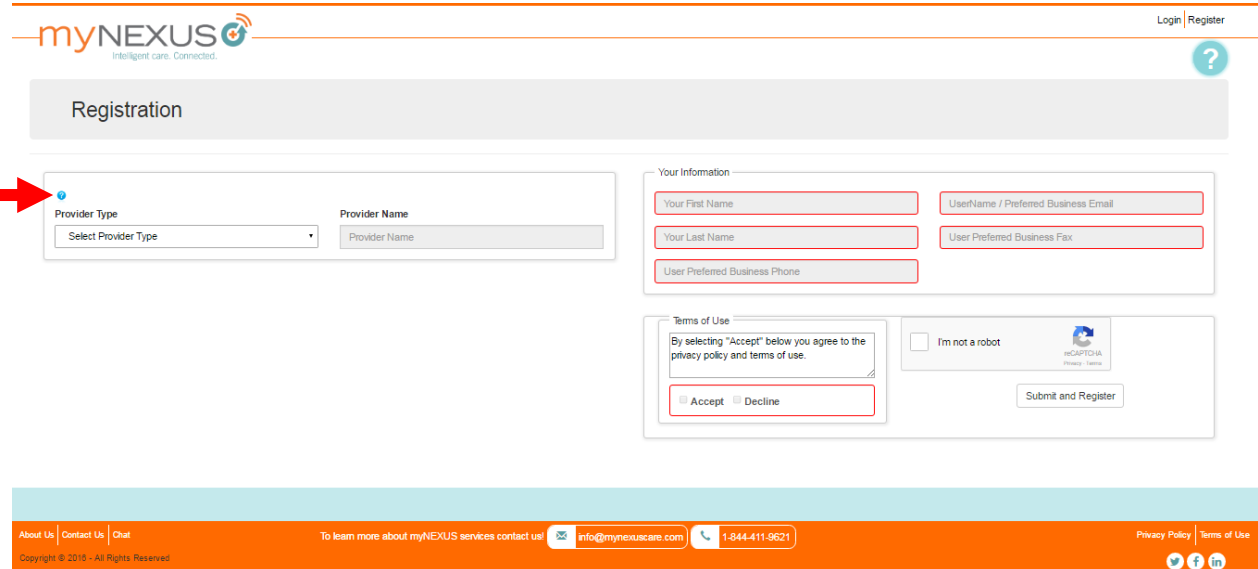
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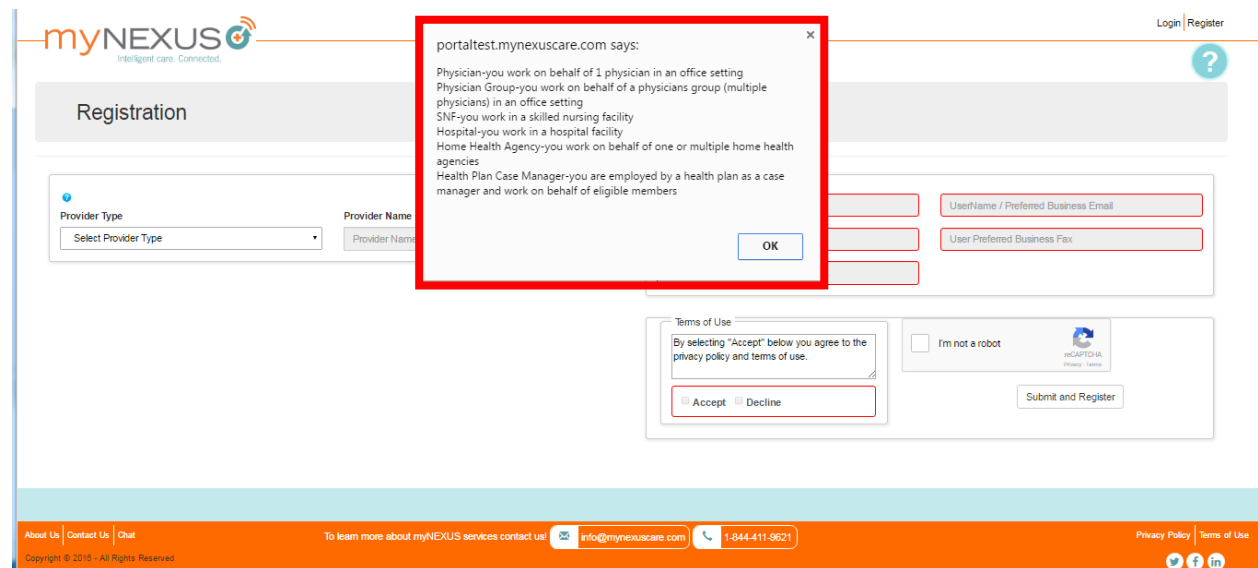
Choosing Your User Role (Provider Type)

First, you'll need to specify your provider information. If you click the blue question mark above the Provider Type field, a pop-up window is displayed that describes the provider types that can be selected.



The screenshot shows the myNEXUS Registration page. At the top left is the myNEXUS logo with the tagline "Intelligent care. Connected." and a "Login | Register" link at the top right. Below the logo is a "Registration" header. The main form area contains a "Provider Type" dropdown menu with a blue question mark icon above it, a "Provider Name" text field, and a "Your Information" section with fields for "Your First Name", "Your Last Name", "User Preferred Business Email", "User Preferred Business Fax", and "User Preferred Business Phone". Below these is a "Terms of Use" section with a checkbox for "I'm not a robot" and a "Submit and Register" button. A red arrow points to the blue question mark icon above the Provider Type dropdown.

This pop-up window is shown below. After you have reviewed this information to determine which provider type to select, click OK to close the window.



The screenshot shows the myNEXUS Registration page with a pop-up window open. The pop-up window is titled "portaltest.mynexuscare.com says:" and lists the following provider types: Physician-you work on behalf of 1 physician in an office setting; Physician Group-you work on behalf of a physicians group (multiple physicians) in an office setting; SNF-you work in a skilled nursing facility; Hospital-you work in a hospital facility; Home Health Agency-you work on behalf of one or multiple home health agencies; and Health Plan Case Manager-you are employed by a health plan as a case manager and work on behalf of eligible members. The pop-up window has an "OK" button. The background shows the same Registration form as the previous screenshot, but the "Provider Type" dropdown is now set to "Select Provider Type".

When you click the down-arrow of the Select Provider Type field, the screen displays a menu with available choices.

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Login Register

?

Registration

Provider Type

- Select Provider Type
- Select Provider Type
- Home Health
- Hospital
- Physician
- Skilled Nursing Facility
- Health Plan Case Manager
- Physicians Group

Provider Name

Provider Name

Your Information

Your First Name

UserName / Preferred Business Email

Your Last Name

User Preferred Business Fax

User Preferred Business Phone

Terms of Use

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☐ Accept ☐ Decline

☐ I'm not a robot

Submit and Register

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After you make your selection, you will need to identify the provider name you are associated with. This process is the same for all providers except home health agency. Go to the provider section for the provider you have selected to proceed. Use the links below to navigate to the desired section.

[Registering as a Home Health User](#)

[Registering as a Hospital User](#)

[Registering as a Physician User](#)

[Registering as a Skilled Nursing Facility User](#)

[Registering as a Health Plan Case Manager User](#)

[Registering as a Physician Group User](#)

Registering as a Home Health Agency User

The screen below is displayed when you select the Home Health option as your provider type.

The screenshot shows the myNEXUS Registration page. The 'Provider Type' dropdown is set to 'Home Health' and is highlighted with a red box. The 'Provider Name' field is empty. To the right, there are input fields for 'Your First Name', 'Your Last Name', 'User Preferred Business Email', 'User Preferred Business Fax', and 'User Preferred Business Phone'. Below these are 'Terms of Use' checkboxes for 'Accept' and 'Decline', an 'I'm not a robot' checkbox, and a 'Submit and Register' button. The footer contains links for 'About Us', 'Contact Us', 'Chat', 'info@mynexuscare.com', '1-844-411-9621', 'Privacy Policy', and 'Terms of Use'.

1. Start typing the name of the home health provider in the Provider Name field. As you type, a list of providers is displayed in the lower left area of the page.

This screenshot shows the same registration page, but the 'Provider Name' field now contains the text 'ad'. A red circle with the number '1' is placed over the text. A list of providers is displayed in the lower left area, including 'ADVANCED HOME CARE - GREENEVILLE', 'ADVANCED HOME CARE - KINGSFORD', 'SUNCREST HOME HEALTH - CADIZ, KY', 'SUNCREST HOME HEALTH - MADISON', and 'WHERE THE HEART IS - EADS'. The rest of the page, including the input fields and footer, remains the same.

Note: If the name of the desired provider does not appear in the list, check for typos in your entry and retry. If provider name still does not appear, call myNEXUS.

2. Click on the name of your provider to select it.

The screenshot shows the myNEXUS Registration page. At the top, the myNEXUS logo is on the left, and 'Login Register' is on the right. Below the logo is the tagline 'Intelligent care. Connected.' and a help icon. The main heading is 'Registration'. The form is divided into two main sections. On the left, under 'Provider Type', a dropdown menu is open showing a list of providers: 'ADVANCED HOME CARE - GREENEVILLE', 'ADVANCED HOME CARE - KINGSPO...', 'ADVANCED HOME CARE - GREENEVILLE', 'SUNCREST HOME HEALTH - MADISON', and 'WHERE THE HEART IS - EADS'. A red circle with the number '2' is placed over the first option. To the right of this list is a 'Provider Name' field containing 'ad'. On the right side of the form, there is a 'Your Information' section with fields for 'Your First Name', 'Your Last Name', 'User Preferred Business Email', 'User Preferred Business Fax', and 'User Preferred Business Phone'. Below this is a 'Terms of Use' section with a checkbox for 'Accept' and a 'Decline' button. To the right of the terms is a checkbox for 'I'm not a robot' and a 'Submit and Register' button. At the bottom of the page, there is a footer with links for 'About Us', 'Contact Us', and 'Chat', along with contact information and social media icons.

3. Click the right-facing arrow to add it to the selection area on the right.

This screenshot shows the same myNEXUS Registration page as the previous one, but with a red circle containing the number '3' highlighting the right-facing arrow button located between the provider list and the 'Provider Name' field. This button is used to add the selected provider to the selection area on the right. The rest of the page, including the provider list, the 'Your Information' section, and the footer, remains the same.

You are prompted to enter the NPI and Tax ID for the selected provider.

The screenshot shows the myNEXUS Registration page. A modal window is open, titled "Enter NPI and Tax ID for 'ADVANCED HOME CARE - GREENEVILLE'". The modal contains two input fields: "Enter NPI:" and "Enter TAX ID:". Below these fields are "Cancel" and "Validate and Add" buttons. The background shows the registration form with fields for "Provider Type" (set to "Home Health"), "Provider Name" (set to "ad"), "Your Last Name", "User Preferred Business Email", "User Preferred Business Fax", and "User Preferred Business Phone". There is also a "Terms of Use" section with "Accept" and "Decline" buttons, and a "Submit and Register" button. The footer includes contact information and a copyright notice.

4. Enter the requested information and then click the Validate and Add button.

This screenshot is identical to the previous one, but with a red circle containing the number "4" highlighting the "Validate and Add" button in the modal window. The modal is titled "Enter NPI and Tax ID for 'ADVANCED HOME CARE - GREENEVILLE'". The background shows the registration form with fields for "Provider Type" (set to "Home Health"), "Provider Name" (set to "ad"), "Your Last Name", "User Preferred Business Email", "User Preferred Business Fax", and "User Preferred Business Phone". There is also a "Terms of Use" section with "Accept" and "Decline" buttons, and a "Submit and Register" button. The footer includes contact information and a copyright notice.

If the system validated your selection, it will appear in the lower right area of the page. If you need to add other providers, repeat the process as necessary.

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Login Register

Registration

Provider Type
Home Health

Provider Name
ad

ADVANCED HOME CARE - GREENEVILLE
ADVANCED HOME CARE - KINGSFORT
SUNCREST HOME HEALTH - CADIZ, KY
SUNCREST HOME HEALTH - MADISON
WHERE THE HEART IS - EADS

Your Information

Your First Name
Your Last Name
User Preferred Business Email
User Preferred Business Fax
User Preferred Business Phone

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If the portal could not validate your entries, a message is displayed informing you the information you provided is invalid and to try again. Double-check your information and re-enter. If you continue to have problems, call myNEXUS for help.

Once the information you provided is validated, you can proceed with the next steps in the registration process.

[Go to Entering Your Name and Contact Information section](#)

Registering as a Hospital User

The screen below is displayed if you select the Hospital option as your provider type.

The screenshot shows the myNEXUS Registration page. The 'Provider Type' dropdown is set to 'Hospital' and is highlighted with a red box. The 'Provider Name' field contains 'Search Facilities'. The 'Your Information' section includes fields for 'Your First Name', 'Your Last Name', 'User Preferred Business Email', 'User Preferred Business Fax', and 'User Preferred Business Phone'. The 'Terms of Use' section has a checkbox for 'I'm not a robot' and 'Accept'/'Decline' buttons. The footer contains contact information and a copyright notice.

1. Enter the first letters of the hospital name. Names that match those letters appear in a drop-down menu. Select the desired name.

The screenshot shows the myNEXUS Registration page with a dropdown menu open for the 'Provider Name' field. The dropdown list contains a list of hospital names, including 'CENTENNIAL MEDICAL CENTER HOSP', 'COOKEVILLE REGIONAL MEDICAL CENTER', 'COPPER BASIN MEDICAL CENTER', 'CUMBERLAND MEDICAL CENTER', 'DELTA MEDICAL CENTER', 'DYERSBURG REGIONAL MEDICAL CENTER', 'ERLANGER MEDICAL CENTER', 'FORT LOUDOUN MEDICAL CENTER', 'FORT SANDERS REGIONAL MEDICAL CENTER', 'GATEWAY MEDICAL CENTER', 'HARDIN MEDICAL CENTER', 'HARTON REGIONAL MEDICAL CENTER', 'HENDERSONVILLE MEDICAL CENTER', 'HENRY COUNTY MEDICAL CENTER', 'HERITAGE MEDICAL CENTER', and 'HIGHLANDS MEDICAL CENTER'. A red circle with the number '1' is placed over the dropdown menu. The 'Your Information' section and the footer are also visible.

Note: If the name of the desired provider does not appear in the list, check for typos in your entry and retry. If provider name still does not appear, call myNEXUS.

After you select the desired provider name, the portal populates the remaining hospital information from records found in our system.

The screenshot shows the myNEXUS Registration page. The header includes the myNEXUS logo and a 'Login Register' link. The main heading is 'Registration'. The form is divided into two main sections: 'Provider Information' and 'Your Information'. In the 'Provider Information' section, a dropdown menu for 'Provider Type' is set to 'Hospital'. The 'Provider Name' field is populated with 'CENTENNIAL MEDICAL CENTER HOSP'. The 'NPI' field is highlighted with a red circle and the number '2'. Other fields in this section include 'Hospital Location', 'Address', 'City', 'State', and 'Zip'. The 'Your Information' section contains fields for 'Your First Name', 'Your Last Name', 'User Preferred Business Email', 'User Preferred Business Fax', and 'User Preferred Business Phone'. Below these is a 'Terms of Use' section with a checkbox for 'Accept' and a 'Decline' button. A 'Submit and Register' button is located at the bottom right of the form. The footer includes links for 'About Us', 'Contact Us', and 'Chat', along with contact information and social media icons.

2. Enter the NPI for the hospital you selected. Please note to enter the number correctly. The system does not validate this number until later in the process when you click the Submit and Register button.

[Go to Entering Your Name and Contact Information section](#)

Registering as a Physician User

The screen below is displayed if you select the Physician option as your provider type.

The screenshot shows the myNEXUS Registration page. The header includes the myNEXUS logo and a 'Login | Register' link. The main heading is 'Registration'. The form is divided into several sections:

- Provider Type:** A dropdown menu with 'Physician' selected, highlighted by a red box.
- Provider Name:** A search field with the placeholder 'Search Physician'.
- Physician Information:** Fields for NPI, Physician Office Address Line 1, Physician Office Address Line 2, Physician City, Physician State, Physician Zip Code, Physician Location (e.g., Madison), Physician Phone Number, and Physician Fax Number.
- Your Information:** Fields for Your First Name, Your Last Name, User Preferred Business Email, User Preferred Business Fax, and User Preferred Business Phone.
- Terms of Use:** A section with a checkbox for 'I'm not a robot' and a 'Submit and Register' button.

The footer contains links for 'About Us', 'Contact Us', and 'Chat', along with contact information and a copyright notice.

1. Enter the first letters of the physician's name. Names that match those letters appear in a drop-down menu. Select the desired name.

This screenshot shows the same Registration page, but with the 'Provider Name' search field active. A red circle with the number '1' highlights the dropdown menu that appears below the search field. The dropdown list contains the following entries:

- A CLIFFHOUSE
- A EUGENE WESTMORELAND JR.
- myNexus Physician Group
- Robert Greene
- Test Following Physician
- Test Ordering Physician

The rest of the form and the footer are the same as in the previous screenshot.

Note: If the name of the desired provider does not appear in the list, check for typos in your entry and retry. If provider name still does not appear, call myNEXUS.

After you select the desired physician's name, the portal populates the remaining physician information from records found in our system.

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Login Register

Registration

Provider Type
Physician

Provider Name
Robert Greene

2

6841 W 13th Ave

Physician Office Address Line 2
Pine Bluff

TN 37128

Physician Location(e.g., Madison)

Physician Phone Number

Physician Fax Number

Your Information

Your First Name

Your Last Name

User Preferred Business Email

User Preferred Business Fax

User Preferred Business Phone

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Accept Decline

I'm not a robot

Submit and Register

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2. Enter the NPI for the physician you selected. Please note to enter the number correctly. The system does not validate this number until later in the process when you click the Submit and Register button.

[Go to Entering Your Name and Contact Information section](#)

Registering as a Skilled Nursing Facility User

The screen below is displayed if you select the Skilled Nursing Facility option as your provider type.

The registration form is titled "Registration" and features the myNEXUS logo at the top left. A red box highlights the "Provider Type" dropdown menu, which is set to "Skilled Nursing Facility". To the right of this dropdown is a "Provider Name" search field with the placeholder text "Search Facilities". Below the dropdown are several input fields for facility details: "NPI", "Skilled Nursing Facility Location (e.g., Madison)", "Skilled Nursing Facility Office Address Line 1", "Skilled Nursing Facility Phone Number", "Skilled Nursing Facility Office Address Line 2", "Skilled Nursing Facility Fax Number", "Skilled Nursing Facility City", and two "Skilled Nursing Facility" fields with dropdown arrows. To the right of these fields is a "Your Information" section with input fields for "Your First Name", "Your Last Name", "User Preferred Business Email", "User Preferred Business Fax", and "User Preferred Business Phone". Below this is a "Terms of Use" section with a checkbox for "I'm not a robot" and a "Submit and Register" button. The footer contains links for "About Us", "Contact Us", and "Chat", along with contact information and a copyright notice.

Enter the first letters of the skilled nursing facility name. Names that match those letters appear in a drop-down menu. Select the desired name.

This screenshot shows the same registration form as above, but with the "Provider Name" search field populated with the letters "ash". A red circle with the number "1" is placed over the dropdown menu that has appeared, listing several facilities: "Ashton Plaza Sub and Care Center", "KINDRED HOSPITAL - NASHVILLE", "NASHVILLE GENERAL HOSPITAL", "SELECT SPECIALTY HOSPITAL-NASHVILLE", "SIGNATURE HEALTHCARE NASHVILLE", "SIGNATURE HEALTHCARE OF NASHVILLE", and "TRISTAR ASHLAND CITY MEDICAL CENTER". The rest of the form and the footer are identical to the previous screenshot.

Note: If the name of the desired provider does not appear in the list, check for typos in your entry and retry. If provider name still does not appear, call myNEXUS.

After you select the desired skilled nursing facility name, the portal populates the remaining facility information from records found in our system.

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Login Register

Registration

Provider Type
Skilled Nursing Facility

Provider Name
Ashton Place Rehab and Care Center

NPI **2**

Skilled Nursing Facility Location (e.g., Madison)

Skilled Nursing Facility Office Address Line 1

Skilled Nursing Facility Office Address Line 2

Skilled Nursing Facility City

Skilled Nursing Facility Phone Number

Skilled Nursing Facility Fax Number

Your Information

Your First Name

Your Last Name

User Preferred Business Email

User Preferred Business Fax

User Preferred Business Phone

Terms of Use

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☐ I'm not a robot

Submit and Register

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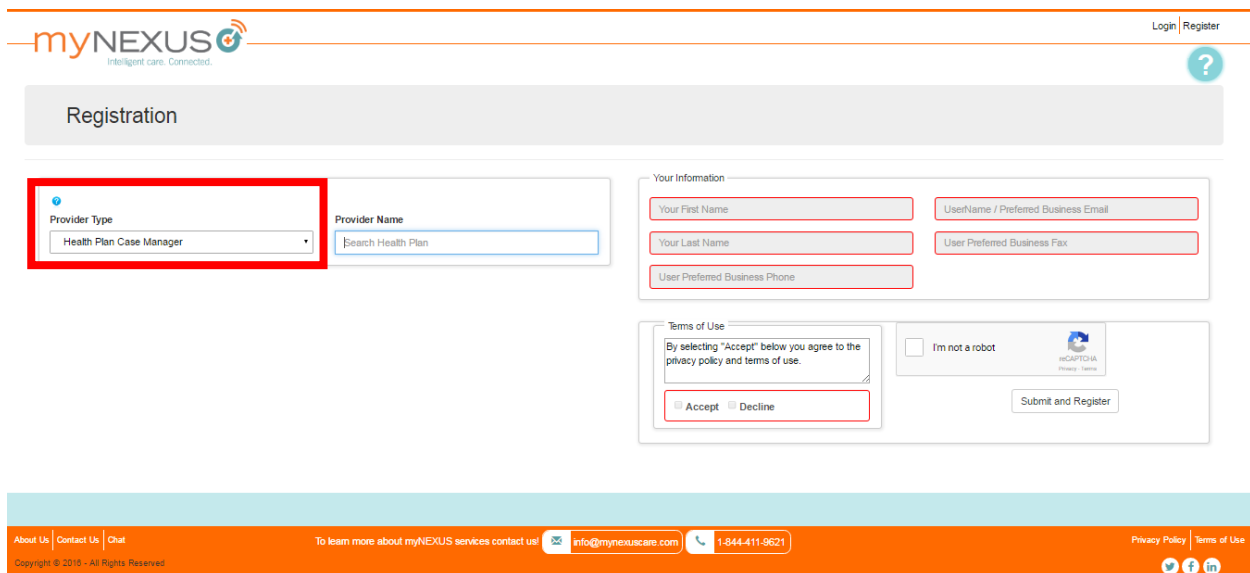
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Enter the NPI for the facility you selected. Please note to enter the number correctly. The system does not validate this number until later in the process when you click the Submit and Register button.

[Go to Entering Your Name and Contact Information section](#)

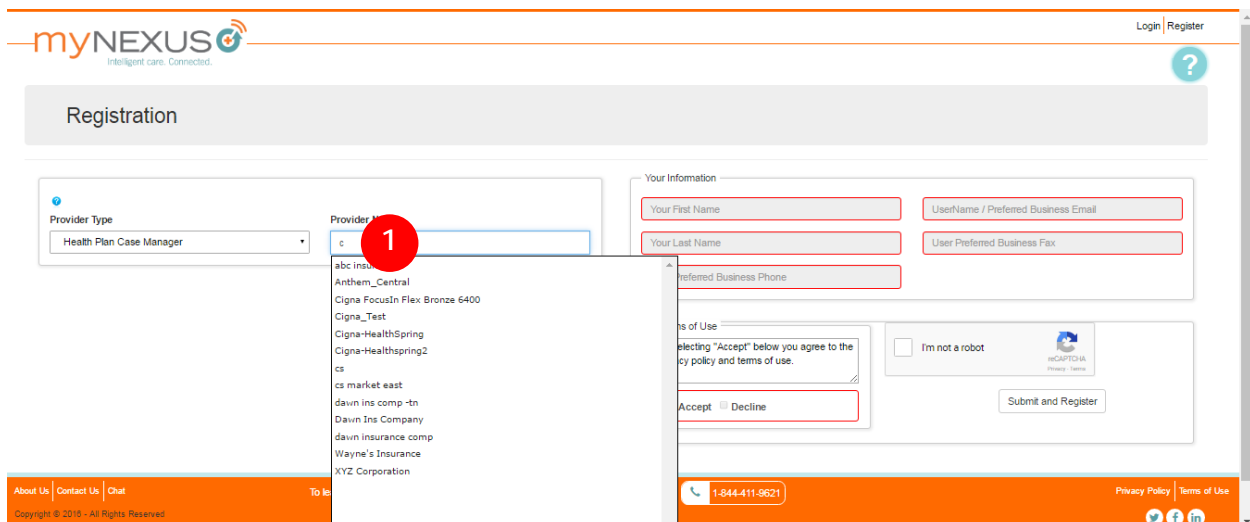
Registering as a Health Plan Case Manager User

The screen below is displayed if you select the Health Plan Case Manager option as your provider type.



The registration form is titled "Registration" and features the myNEXUS logo at the top left. The "Provider Type" dropdown menu is highlighted with a red box and set to "Health Plan Case Manager". The "Provider Name" field is labeled "Search Health Plan". The "Your Information" section includes fields for "Your First Name", "Your Last Name", "User Preferred Business Phone", "UserName / Preferred Business Email", and "User Preferred Business Fax". The "Terms of Use" section contains a checkbox for "I'm not a robot" and a "Submit and Register" button. The footer includes links for "About Us", "Contact Us", "Chat", "Privacy Policy", and "Terms of Use", along with the contact information "info@mynexuscare.com" and "1-844-411-9621".

1. Enter the first letters of the insurance health plan you work for. Names that match those letters appear in a drop-down menu.



The registration form is shown with the "Provider Name" dropdown menu open, displaying a list of insurance health plans. A red circle with the number "1" highlights the dropdown menu. The list includes "abc insur", "Anthem_Central", "Cigna FocusIn Flex Bronze 6400", "Cigna_Test", "Cigna-HealthSpring", "Cigna-Healthspring2", "cs", "cs market east", "dawn ins comp -tn", "Dawn Ins Company", "dawn insurance comp", "Wayne's Insurance", and "XYZ Corporation". The "Your Information" section and "Terms of Use" section are also visible.

Note: If the name of the desired provider does not appear in the list, check for typos in your entry and retry. If provider name still does not appear, call myNEXUS.

2. Select the desired plan.

The screenshot displays the myNEXUS Registration page. The header includes the myNEXUS logo with the tagline 'Intelligent care. Connected.' and links for 'Login' and 'Register'. A blue question mark icon is visible in the top right corner. The main heading is 'Registration'.

The 'Your Information' section contains several input fields: 'Your First Name', 'Your Last Name', 'Preferred Business Email', 'User Preferred Business Fax', and 'Preferred Business Phone'. Below these fields is a checkbox for 'I'm not a robot' and a CAPTCHA image. A 'Submit and Register' button is located at the bottom right of this section.

A dropdown menu for 'Provider Name' is open, showing a list of insurance providers. A red circle with the number '2' highlights the 'Cigna-HealthSpring' option. The list includes: 'abc insurance', 'Anthem_Central', 'Cigna FocusIn Flex Bronze 6400', 'Cigna_Test', 'Cigna-HealthSpring', 'Cigna-Healthspring2', 'cs', 'cs market east', 'dawn ins comp -tn', 'Dawn Ins Company', 'dawn insurance comp', 'Wayne's Insurance', and 'XYZ Corporation'.

The footer contains links for 'About Us', 'Contact Us', and 'Chat', along with a 'To Us' link. It also includes a phone number '1-844-411-9621', a 'Privacy Policy' link, and a 'Terms of Use' link. Social media icons for Twitter, Facebook, and LinkedIn are also present.

[Go to Entering Your Name and Contact Information section](#)

Registering as a Physician Group User

The screen below is displayed if you select the Physician Group option as your provider type.

The screenshot shows the myNEXUS Registration page. The header includes the myNEXUS logo and a 'Login | Register' link. The main heading is 'Registration'. The form is divided into several sections:

- Provider Type:** A dropdown menu with 'Physicians Group' selected. This section is highlighted with a red box.
- Provider Name:** A search box labeled 'Search Physicians Group'.
- Your Information:** Fields for 'Your First Name', 'Your Last Name', 'User Preferred Business Email', 'User Preferred Business Fax', and 'User Preferred Business Phone'.
- Terms of Use:** A section with a checkbox for 'I'm not a robot' and a 'Submit and Register' button.
- Other Fields:** Fields for 'NPI', 'Physicians Group Office Address Line 1', 'Physicians Group Office Address Line 2', 'Physicians Group City', 'Physicians Group State', 'Physicians Group Zip Code', 'Physicians Group Location (e.g., Madison)', 'Physicians Group Phone Number', and 'Physicians Group Fax Number'.

The footer contains links for 'About Us', 'Contact Us', and 'Chat', along with contact information and a copyright notice.

1. Enter the first letters of the provider name. Names that match those letters appear in a drop-down menu. Select the desired name.

This screenshot shows the same myNEXUS Registration page, but with the 'Provider Name' search box active. A dropdown menu is displayed, showing a list of provider names that match the entered letters. A red circle with the number '1' is placed over the dropdown menu. The list includes:

- ASPIRE HEALTHCARE PARTNERS OF MIDDLE TN
- BEHAVIORAL HEALTHCARE CENTER CLARKSVILLE
- BEHAVIORAL HEALTHCARE CENTER COLUMBIA
- BEHAVIORAL HEALTHCARE CENTER MARTIN
- Heritage Medical Group

The rest of the form and the footer are the same as in the previous screenshot.

Note: If the name of the desired provider does not appear in the list, check for typos in your entry and retry. If provider name still does not appear, call myNEXUS.

After you select the desired provider name, the portal populates the remaining information from records found in our system.

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Login Register

Registration

Provider Type
Physicans Group

Provider Name
Heritage Medical Group

NPI **2**

3 Street

Physicans Group Office Address Line 2

Heritage

TN 37076

Physicans Group Location(e.g., Madison)

111-111-1111

222-222-2222

Your Information

Your First Name

Your Last Name

User Preferred Business Email

User Preferred Business Fax

User Preferred Business Phone

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☐ I'm not a robot

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2. Enter the NPI for the provider you selected. Please note to enter the number correctly. The system does not validate this number until later in the process when you click the Submit and Register button.


[Go to Entering Your Name and Contact Information section](#)

Entering Your Name and Contact Information

Next, enter your name and contact information in the appropriate fields in the right area of the page.

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Registration

Provider Type

Home Health

Provider Name

ad

ADVANCED HOME CARE - GREENEVILLE
ADVANCED HOME CARE - KINGSFORT
SUNCREST HOME HEALTH - CADIZ, KY
SUNCREST HOME HEALTH - MADISON
WHERE THE HEART IS - EADS

ADVANCED HOME CARE - GREENEVILLE

Your Information

John

Smith

202-555-0104

WThhaMem2L@yopmail.com

202-555-01-5


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Accept

Decline


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Accepting Terms of Use Agreement

You will also need to review and accept Terms of Use. If you decline, you will not be able to complete the registration process.



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Registration

Provider Type

Home Health

Provider Name

ad

ADVANCED HOME CARE - GREENEVILLE
ADVANCED HOME CARE - KINGSFORT
SUNCREST HOME HEALTH - CADIZ, KY
SUNCREST HOME HEALTH - MADISON
WHERE THE HEART IS - EADS

ADVANCED HOME CARE - GREENEVILLE

Your Information

John

Smith

202-555-0104

WThhaMem2L@yopmail.com


202-555-01-5

Terms of Use

By selecting "Accept" below you agree to the privacy policy and terms of use.

☒ Accept ☐ Decline

☐ I'm not a robot


reCAPTCHA
Privacy - Terms

Submit and Register

[About Us](#) | [Contact Us](#) | [Chat](#)

To learn more about myNEXUS services contact us | info@mynexuscare.com | 1-844-411-9621

[Privacy Policy](#) | [Terms of Use](#)

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Verifying You Are Not Spamming

As part of our security protocol to prevent the portal from receiving unwanted email, we use CAPTCHA. It stands for Completely Automated Public Turing test to tell Computers and Humans Apart. Clicking the 'I'm not a robot' checkbox starts this widget.

The screenshot shows the myNEXUS Registration page. The header includes the myNEXUS logo and links for Login and Register. The main section is titled "Registration". On the left, there are two lists of provider names: "Provider Type" (Home Health) and "Provider Name" (ad). The right side contains a form for "Your Information" with fields for Name (John Smith), Email (WThhaMem2L@yopmail.com), and Phone (202-555-0104). Below this is a "Terms of Use" section with an "Accept" checkbox. A red box highlights the "I'm not a robot" checkbox and the "recaptcha widget" button. The footer contains links for About Us, Contact Us, and Chat, along with contact information and a copyright notice.

A pop-up window opens. The selection criteria is displayed at the top and a series of images appear below it. Select all images that contain similar traits. Sometimes this can be a little tricky, so take your time and be very thorough

The screenshot shows the myNEXUS Registration page with a CAPTCHA pop-up window. The pop-up window has a title "Select all images with pancakes." and displays a grid of nine images. The images include various food items, including pancakes, and other objects. A red box highlights the pop-up window. The background shows the same registration form as the previous screenshot, but the "I'm not a robot" checkbox is now unchecked. The footer is the same as the previous screenshot.

After you have selected all similar images, click Verify.

The screenshot shows the myNEXUS Registration page. The header includes the myNEXUS logo and a 'Login Register' link. The main heading is 'Registration'. The form is divided into two columns. The left column contains a 'Provider Type' dropdown menu set to 'Home Health' and a 'Provider Name' text field containing 'ad'. Below these are two lists of provider names, with 'ADVANCED HOME CARE - GREENEVILLE' selected in both. The right column contains a 'Email' field with 'WTHaMem2L@yopmail.com', a 'Phone' field with '202-555-01-5', a checkbox for 'I'm not a robot', and a 'Submit and Register' button. A red box highlights a 'Select all images with pancakes.' verification pop-up. This pop-up displays a 3x3 grid of images. The first three images (top row) show pancakes and are marked with blue checkmarks. The other six images (bottom two rows) show various other food items and are not marked. Below the grid are icons for 'Report a problem' and a 'VERIFY' button. The footer contains links for 'About Us', 'Contact Us', 'Chat', and 'To learn more about myNEXUS services contact us', along with a copyright notice for 2018.

If you successfully selected the correct images, the screen below is displayed that now shows a green checkmark indicating you correctly selected all similar images.

The screenshot shows the myNEXUS Registration page after successful verification. The header and left column are identical to the previous screenshot. The right column now shows the 'Your Information' section with fields for 'First Name' (John), 'Last Name' (Smith), 'Email' (WTHaMem2L@yopmail.com), and 'Phone' (202-555-0104). Below this is the 'Terms of Use' section with a checkbox for 'Accept' and a 'Decline' button. A red box highlights the 'I'm not a robot' checkbox, which now has a green checkmark next to it. The 'Submit and Register' button remains. The footer is identical to the previous screenshot.

Completing the Registration Process

1. Click Submit and Register to continue the registration process.

The screenshot shows the myNEXUS Registration page. The 'Your Information' section contains the following fields:

- First Name: John
- Last Name: Smith
- Phone Number: 202-555-0104
- Email: WThhaMem2L@yopmail.com

The 'Terms of Use' section includes a checkbox for 'Accept' and a 'Decline' button. A red box highlights the 'Submit and Register' button, which is also marked with a red circle containing the number 1.

The screen below is displayed telling you to check your email. This is the email address you entered in the “Your Information” area of the Registration page.

The screenshot shows the myNEXUS Registration page with a pop-up window. The pop-up window contains the following text:

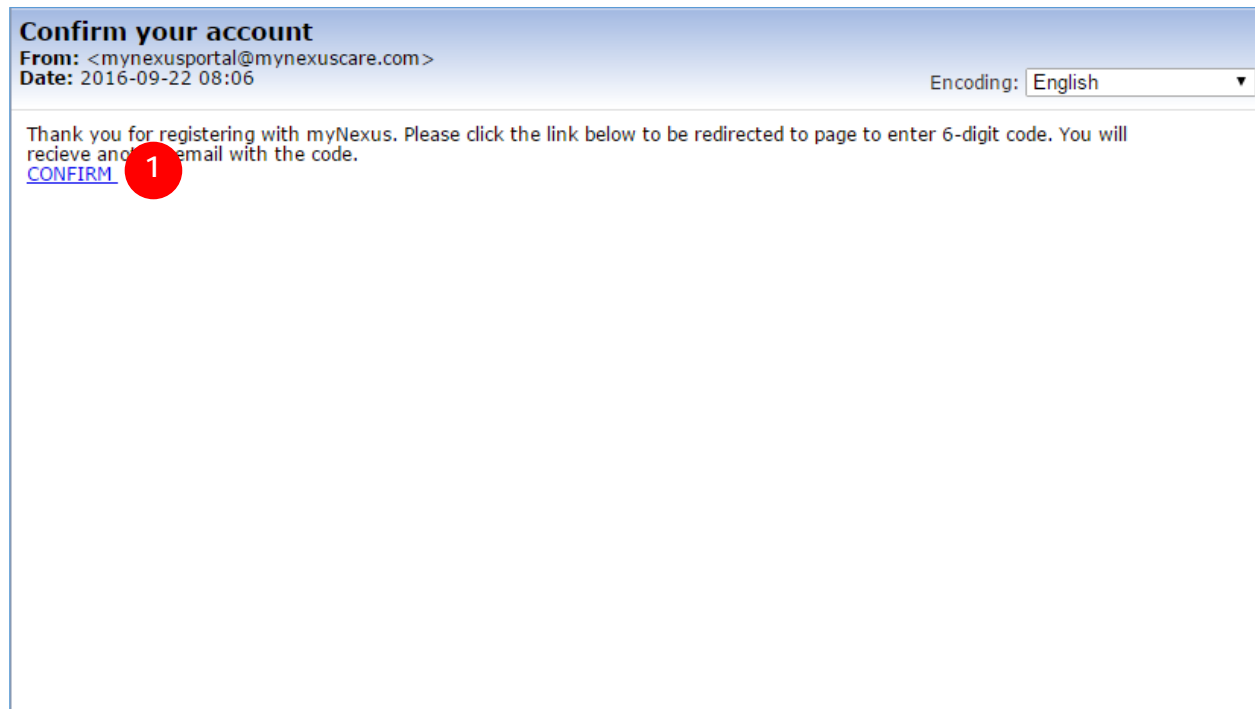
Please check your email for further instructions. You may close this window.

A red box highlights the pop-up window, which is also marked with a red circle containing the number 2. The 'Submit and Register' button is visible in the background.

2. Click OK to close the pop-up window. You can now exit the Registration page.

Confirming Your Account

When you check your email, you should have received a message from myNEXUS similar to the one below.

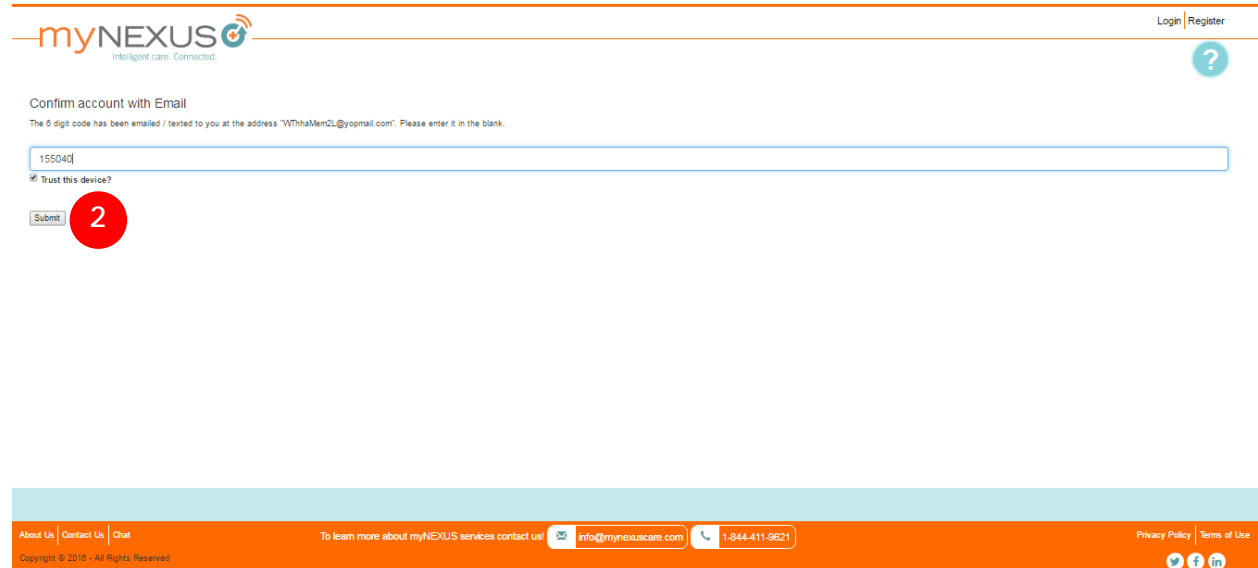


1. Click CONFIRM.

After you click CONFIRM, a browser window opens showing the page below.

A screenshot of a web browser window showing the myNEXUS account confirmation page. The top navigation bar includes the myNEXUS logo with the tagline 'Intelligent care. Connected.', and links for 'Login' and 'Register'. A blue circular help icon with a question mark is on the right. The main heading is 'Confirm account with Email'. Below it, a message states: 'The 6 digit code has been emailed / texted to you at the address "WthhaMenCL@yahoo.com". Please enter it in the blank.' There is a large text input field for the code. Below the field is a checkbox labeled 'Trust this device?' which is checked. A 'Submit' button is at the bottom left. The footer contains links for 'About Us', 'Contact Us', and 'Chat'. It also provides contact information: 'To learn more about myNEXUS services contact us', an email icon with 'info@myNexuscare.com', and a phone icon with '1-844-411-9621'. On the right, there are links for 'Privacy Policy' and 'Terms of Use', and social media icons for Twitter, Facebook, and LinkedIn. Copyright text 'Copyright © 2016 - All Rights Reserved' is on the bottom left.

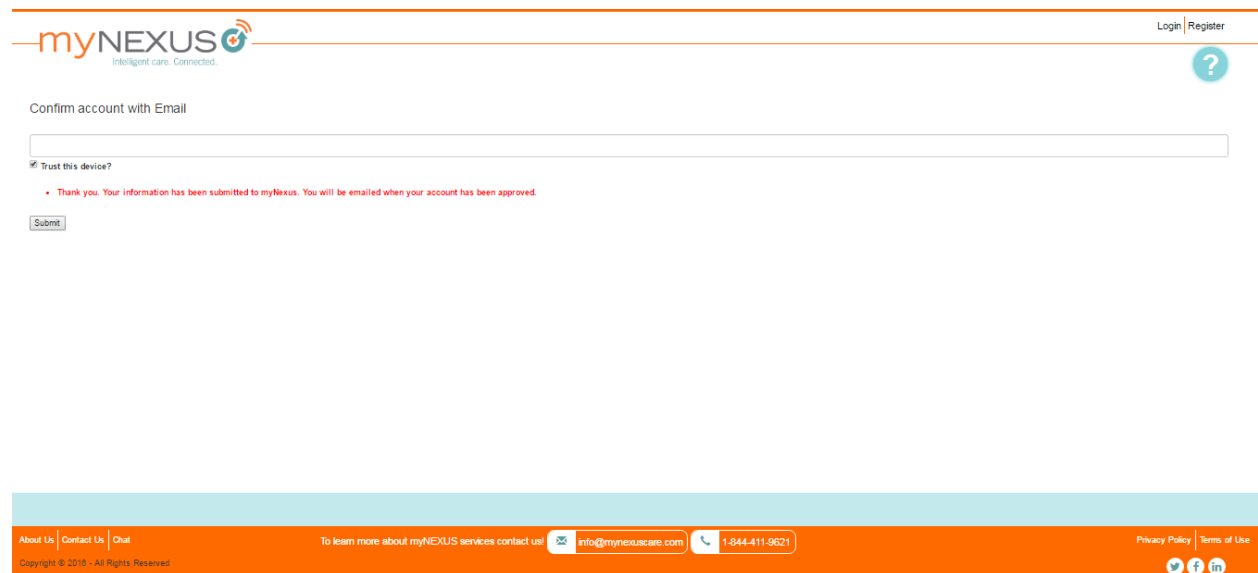
You will also receive another email containing the code you will need to use on this page. Check your email and copy this code or write it down to enter on the page as shown below.



The screenshot shows the myNEXUS registration confirmation page. At the top, the myNEXUS logo is on the left, and 'Login Register' is on the right. A teal question mark icon is in the top right corner. The main heading is 'Confirm account with Email'. Below it, a message states: 'The 6 digit code has been emailed / texted to you at the address "WfhaMemDL@yopmail.com". Please enter it in the blank.' A text input field contains the code '155040'. Below the field is a checkbox labeled 'Trust this device?'. A 'Submit' button is at the bottom left. A red circle with the number '2' is overlaid on the 'Submit' button. The footer is orange and contains links for 'About Us', 'Contact Us', 'Chat', 'To learn more about myNEXUS services contact us', 'info@mynexuscare.com', '1-844-411-9621', 'Privacy Policy', and 'Terms of Use'. Social media icons for Twitter, Facebook, and LinkedIn are on the right.

2. Click Submit.

This completes the process. The screen below is displayed.



The screenshot shows the myNEXUS registration completion page. The layout is similar to the previous screen, with the myNEXUS logo and 'Login Register' at the top. The heading is 'Confirm account with Email'. The text input field is empty. Below it is the 'Trust this device?' checkbox. A message in red text states: 'Thank you. Your information has been submitted to myNexus. You will be emailed when your account has been approved.' A 'Submit' button is at the bottom left. The footer is orange and contains the same links and social media icons as the previous screen.

You will also receive an email from us acknowledging your completion of the registration process. Once your account is approved, we will send you further instructions by email. Thank you for registering with myNEXUS. We look forward to working with you to ensure your patients receive the timely home health services they need.

Important Messages

We have listed some items below that you should be aware of that are related to the registration process.

- When your registration is approved, you will receive an email telling you that your account has been approved. The message will contain a link that you will need to use to log-in and a temporary password. After you enter your temporary password and access the portal, you will be prompted to setup a permanent password. You will also be requested to select and answer two security questions. After you have completed these items, your portal account will be active.
- If your registration is rejected, you will receive an email informing you of that decision.